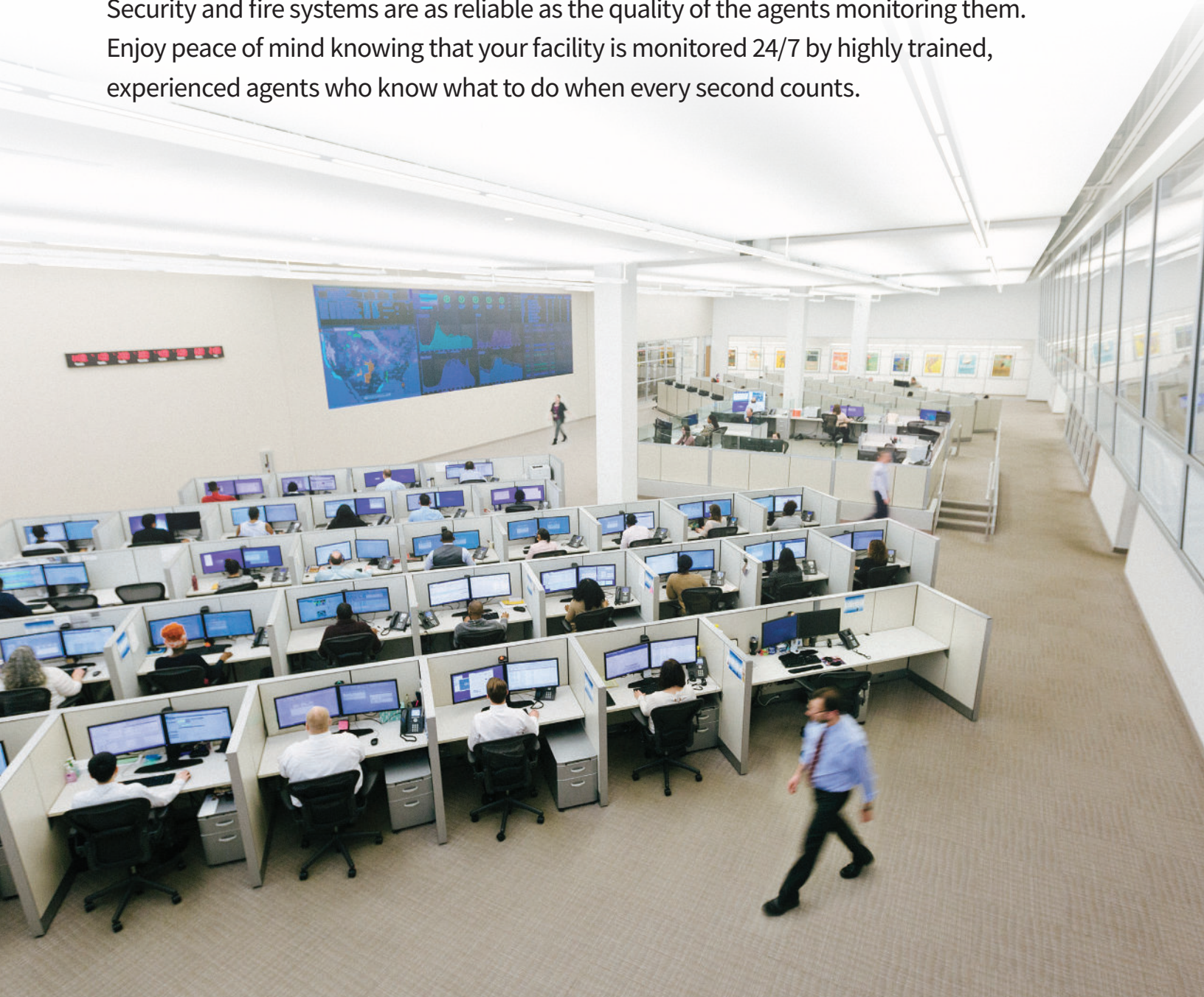


## 24/7 System Monitoring

### Your Peace of Mind Delivered

Unlike many security and fire alarm companies that outsource their monitoring operations, DGA's systems are monitored by our own UL Listed monitoring centers. Considered a model in the industry, our state-of-the-art monitoring centers are fully redundant, including power generation, telephony and internet connectivity.

Security and fire systems are as reliable as the quality of the agents monitoring them. Enjoy peace of mind knowing that your facility is monitored 24/7 by highly trained, experienced agents who know what to do when every second counts.



# 24/7 System Monitoring



## We Are Always Ready for the Unexpected.

Whether it's a hurricane, a power blackout or a pandemic, our nationwide monitoring centers are ready for any unexpected events. They boast "hot" redundancy, which means if any component of the monitoring center infrastructure fails, the backup secondary system will activate automatically to ensure seamless monitoring continuity.



## Meet Our Exceptional Monitoring Agents.

To build the best team, we hire the best: We hire less than 1% of all monitoring agent applicants through our rigorous vetting process. All our monitoring agents receive ongoing in-house training and are certified by TMA (The Monitoring Association) Five Diamond program.



## We Are Underwriters Laboratories (UL) Listed.

Our monitoring centers are both UL 827 and UL 2050 listed, which qualifies DGA to install, maintain and monitor high security intrusion systems for US national defense facilities. Although your site may not require UL 2050 compliant monitoring, it is an indication that DGA meets these most stringent requirements.



## Approved by FDNY to Monitor Fire Systems in New York City.

Our monitoring center is among the select few meeting the rigorous requirements of the Fire Department of New York (FDNY) to monitor fire alarm systems in New York City. Having the FDNY approval is a point of pride for DGA because it's one of the most difficult-to-achieve certifications in the monitoring industry.



## TMA Five Diamond Certified for Monitoring Excellence.

We are committed to delivering monitoring excellence. From the inception of the program, DGA has maintained The Monitoring Association (TMA) Five Diamond certification, which designates monitoring centers that not only excel in facilities and redundancy, but also in operating procedures, training and management.

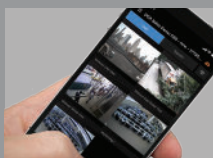


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Intrusion Alarms



Video Surveillance



Access Control



Fire Alarm Systems



24/7 Monitoring

